

Greater Manchester Health and Social Care Partnership

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Email to:

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Dear Colleagues,

2020/21 CCG annual assessment

Thank you for your time and production of evidence to inform the 2020/21 CCG annual assessment. I wanted to start by putting on record our recognition and thanks for the efforts you and your teams have applied to keep your residents and communities safe, and to support your staff and teams across the health and care economy, in this uniquely challenging and upsetting year.

The evidence provided in the self-assessment stands as a significant record of achievement and focus throughout the year. I would however highlight a few key points which were also recognised in the discussion:

- We reflected that the effectiveness of the COVID response is largely due to the infrastructure previously in place. Additionally, as we look to recovery, the CCG is in a strong position thanks to the collaborative models in place that have enabled an agile workforce. Indeed, you remarked that the CCG has been more efficient in its use of clinician and office time than ever before.
- We were keen to acknowledge that Tameside & Glossop as a local economy is supportive of the GM agenda and directly influences and assists that agenda through its own leadership locally and in GM wide efforts
- We noted that the quality of the relationships in Primary Care has led not only to strong foundations for future working but also to resilient and effective models of provision today – for example the T&G approach to the establishment of Hot Clinics with every practice working equally with unified systems and guidance to enable practices to work in a similar format to each other.
- Tameside & Glossop has been at the forefront of innovation especially in respect of the care home work undertaken and testing. Tameside & Glossop was the first locality in the first wave of COVID to offer drive through testing clearly illustrating the joined-up approach and collaborative working

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- The relationships and communication between the CCG, the acute and primary care throughout the pandemic has been strong. The CCG instigated twice weekly check ins with the acute to identify the number of patients admitted to the ICU which demonstrates that the locality had its finger on the pulse and although now a slimmed down version the meetings still take place
- Local leaders are keen to ensure that within the new systems there is a built-in culture to support colleagues to be more innovative and creative and find reasons why you should rather than why you cannot. The development of the existing arrangements certainly reflected that attitude as PCN's responded enthusiastically to the opportunities to drive locally relevant change.
- We touched on some points of detail where GM should seek to influence nationally to improve the conditions for success, or example better enabling PCNs to share staff in the interests of efficiency and resilience.

NHS England is legally required to review CCGs' performance on an annual basis. Historically, this has been carried out under the auspices of the CCG Improvement and Assessment Framework and, more recently, the NHS Oversight Framework, with the overall assessment ratings based on a CQC-style four label categorisation.

As a result of the continued impact of Covid-19 and the need for the NHS to set new and updated priorities across the different phases of the response, it has not been possible to apply the established arithmetic methodology to determine CCGs' ratings for 2020/21. Therefore, a simplified approach to the 2020/21 CCG annual performance review has been taken, taking account of the different circumstances and challenges CCGs have faced in managing recovery across the phases of the NHS response to Covid-19.

The Health and Social Care Act 2012 requires that the performance assessment must consider the duties of CCGs to: improve the quality of services; reduce health inequalities; obtain appropriate advice; involve and consult the public; and comply with financial duties. For 2020/21, we have aligned these duties with the operational priorities set out in July and December 2020

This year the annual assessment has focused on CCGs' contributions to local delivery of the overall system plan for recovery, with emphasis on the effectiveness of working relationships in the local system. This review has included a CCG self-assessment and an end-of-year meeting.

Due to the need to prioritise the COVID-19 response, the CCG assessment process this year has been "light touch" and the we have not made any changes to current assessments.

The CCG may of course publish their individual assessment reports (or summary of key points) in the format they wish.

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I look forward to working with you over the coming months and jointly supporting each other in the next stage of development to integrate care in Tameside & Glossop and across GM.

In the meantime, please let me know if there is anything in this letter that you would like to follow up on.

Yours sincerely,



Sarah Price

**Interim Chief Officer
Greater Manchester Health and Social Care Partnership**